

Kerri Awosile Studio Website Terms - These terms were last updated on 13th September 2021

'Kerri Awosile Studio', 'Kerri Awosile', 'Kerri', 'me', 'I', and 'my' refers to Kerri Awosile Studio; 'you', and 'your' refers to the site user.

If you do not agree to any of these terms – you should discontinue any use of kerriawosilestudio.co.uk immediately and not continue to use or access the site. By continuing to use or access kerriawosilestudio.co.uk you agree to these terms.

My contact details and address: Kerri Awosile | info@kerriawosilestudio.co.uk | www.kerriawosilestudio.co.uk | 07740911163 | 6 Colebrook, Ottershaw, Surrey, KT16 0JU (for correspondence only).

These terms apply to the kerriawosilestudio.co.uk site and sales made via the site shop. For Terms & Conditions regarding Kerri Awosile Studio Services or Products provided via other means please contact me.

If you have any questions about these terms, please contact me.

USE OF THE WWW.KERRIAWOSILE.CO.UK SITE

By using the kerriawosilestudio.co.uk site you agree to only use it lawfully and in a way that does not infringe the rights, or prevent/restrict the use of this site, of any other user. You must not 'infect' or attack kerriawosilestudio.co.uk with any kind of malicious or harmful code or content, or in any other way, and you must not try to hack or gain access to kerriawosilestudio.co.uk, it's server, or database, in any unauthorised way. You must not deny Kerri Awosile access to the service, server, database, or data.

I may update, change, or remove content from kerriawosilestudio.co.uk at any time – without notice. I may also stop access to kerriawosilestudio.co.uk, or shutdown the site at any time – without notice.

UPDATES & CHANGES TO THESE TERMS

I may update, change, or replace, these terms at any time – without notice. You should review these terms regularly for changes. If you do not agree to any changes – you should discontinue any use of kerriawosilestudio.co.uk immediately and not continue to use or access the site. By continuing to use or access kerriawosilestudio.co.uk you agree to these terms.

SECURITY

I make every effort to keep the content of kerriawosilestudio.co.uk up to date, accurate, secure, and true to the best of my ability – but no guarantees are given. If you notice any incorrect or false information, please contact me immediately.

I make every effort to prevent and protect kerriawosilestudio.co.uk from viruses and other malicious code and alike. I provide the kerriawosilestudio.co.uk in good faith and you must make sure you do not use

kerriawosilestudio.co.uk in any way that will expose you to the risk of any virus or other malicious code which could damage your computer. I am not responsible for any loss, damage, or restriction to your data or computer that might occur with using kerriawosilestudio.co.uk. I am also not liable for any loss or damage that may come from using kerriawosilestudio.co.uk including the use of any sites that are linked to or from it, and from any inability to use kerriawosile.studioco.uk or any sites that are linked to or from it. This does not include any liability which Kerri Awosile cannot legally limit.

COMMUNICATION

When you contact Kerri Awosile either through this website or via other contact methods, you do so at your own discretion and provide personal details at your own risk. By contacting Kerri Awosile it is reasonable for you to expect me to process your information in order to respond to your message and/or fulfil a booking, order, or request. See the [Privacy Notice](#) for more information.

It is also reasonable for you to expect me to send you electronic information and communications about any order(s) you place via the site shop. See the Privacy Notice for more information.

When you engage, interact, or communicate with Kerri Awosile Studio via external Social Media platforms (such as Facebook and Instagram) their terms and conditions and privacy policies apply. You should check the relevant Social Media terms and conditions and privacy policies. You are advised to use Social Media cautiously – especially in regard to your personal data.

PRODUCT & SERVICE DESCRIPTIONS

I take great care to ensure all product and service descriptions, details, measurements, prices and images are correct on the Website – however occasionally slight variations might occur due to different print runs, the production process, custom specifications, photography lighting, and the appearance of colours varying on different screen displays and in print.

All prices displayed exclude VAT, as Kerri Awosile is not a VAT registered business, and are stated in GBP (£).

ORDERING VIA THE SITE SHOP

To order products from the site shop simply view the product page(s), enter any variable options required (if applicable), enter the quantity wanted, add to your basket, and then complete the checkout.

Please note: if you are waiting for an email order confirmation, or a link to download a digital file, then check your junk/spam folder in case it has been sent there by mistake.

If you do not agree to any of these terms then you should not place any order via the site shop.

The site shop is intend for users in the United Kingdom and those over 18 years of age. Kerri Awosile will not knowingly enter into any contract/transaction with anyone under 18 years of age or outside of the UK.

All payments via the site shop are made through the Stripe payment facility. Stripe accepts all major credit and debit cards. Payments can only be made in GBP (£).

Your order will not be processed or dispatched until you have paid. Once you have paid you enter into a contract with Kerri Awosile and are bound by these terms.

All Products are subject to availability.

For wholesale or stockist enquiries please contact me: info@kerriawosilestudio.co.uk

DELIVERY DETAILS/SENDING A GIFT

Where delivery/shipping details are entered at checkout that don't match the billing details (i.e. a different name and/or address), I will include a note to state the item(s) have been gifted by the billing name.

Where you include a gift message with your item (if available on the product listing), I will print out your message and include it in the parcel. Gift messages must be between 5 and 400 characters, and it is your responsibility to check accuracy (i.e. spelling) when entering your message.

DISPATCH & DELIVERY/SHIPPING OF TANGIBLE ITEMS

Products can only be delivered to Mainland GB.

Delivery/shipping fees are payable, and include both postage and packaging. The fee is calculated at checkout, based on your order items and value. Kerri Awosile uses the Royal Mail postal service for all deliveries (unless specifically agreed otherwise).

It is your responsibility to provide an accurate delivery/shipping address. Kerri Awosile cannot be held responsible for delayed or failed delivery where you have provided an incorrect or incomplete address.

Where Signed-For or Special Delivery is provided (see below for more information), it is your responsibility to ensure someone will be available to sign for the delivery at the delivery/shipping address you provide.

Total order cost up to and including £26.00 (not including P&P) will be sent: Standard 1st Class

Total order cost more than £26.00 up to and including £52.00 (not including P&P) will be sent: Signed-For 1st Class

Total order cost more than £52.00 (not including P&P) will be sent: Special Delivery (before 1pm)

Items will be dispatched within 2-5 working days (unless otherwise stated on the product page/listing).

Items from the same order may be delivered in separate parcels (at Kerri Awosile's discretion) but please allow for all items being dispatched at the same time, up to the latest date for the relevant order items.

DIGITAL DOWNLOADS/RESOURCES

All digital downloads/resources for sale in the shop are provided in the English language, and as PDF files (unless otherwise stated on the product page/listing). You will need an internet connection to download your file. You will need a PDF reader such as Adobe Acrobat Reader DC to access the file. To download Adobe Acrobat Reader DC and see the relevant specifications needed for your computer – please visit: <https://get.adobe.com/reader/>

A digital download is instantly available to download once payment has cleared. By purchasing a digital download you acknowledge you are expressly requesting instant access to the digital download (i.e. within the 14 days cancellation period set out in distance selling rules), and therefore acknowledge you lose your right to cancel (see the 'CANCELLATIONS, REFUNDS & RETURNS FOR ORDERS VIA THE SITE SHOP' below for more details). If you are waiting for/haven't received a download link after purchase, please check your junk/spam email folder before contacting me as soon as possible: info@kerriawosilestudio.co.uk

If you would like to have your entitled 14 day cancellation period (therefore not gain access to your digital download until at least 14 days after ordering) please contact me directly instead of purchasing through my site shop.

All digital downloads may be used commercially by one person/business and only for the intended purpose of the product (unless the product page/listing states otherwise).

The digital file may not be shared, distributed, or sold (in whole or in part) with anyone else. You are free to print your printable purchased downloads as many times as you like for your personal or in-house business use only but you may not sell, share, or distribute (in whole or in part) any print-outs of your purchased download for commercial gain. Digital downloads are for personal/professional development only and may not be used within your own business practices – i.e. you may not use them as part of your own work with clients/customers. Unless otherwise stated on the product page/listing.

As with all Kerri Awosile Studio products and services – digital downloads are only available for UK residents and those over the age of 18.

I make every effort to prevent and protect digital downloads from viruses and other malicious code and alike. Please ensure you take reasonable care when downloading products, use security software if possible, and don't expose yourself to the risk of any virus or other malicious code which could damage your computer by downloading or opening files you believe to be corrupted/infected. To the extent permitted by law, I am not responsible for any loss, damage, or restriction to your data or computer that might occur from any downloads from my site. This does not include any liability which Kerri Awosile cannot legally limit.

PROMOTIONAL CODES

I may offer Promotional Codes that apply to one, some or all products on the site shop. These promotions will have their own terms and conditions, which will be stated alongside the promotional code.

Unless otherwise stated in the Promotional Code's specific terms – more than one Promotional Code can be used per transaction and the chosen Code(s) must be stated at the time of ordering.

Promotional Codes are not exchangeable and have no cash value – they can only be used for the purpose

stated within their specific terms.

Where a Promotional Code has an expiry date – you will not be able to use it once expired.

You are responsible for keeping any Promotional Code(s) supplied to you secure and I reserve the right not to replace any Code you lose or that gets used by someone else.

You must not share any Promotional Code(s) supplied directly to you with others (including via social media).

I reserve the right to change, suspend, or cancel any Promotional Code at any time – including for reasons beyond my control such as technical errors, or where there is a risk to security or fairness.

I reserve the right to restrict your use of any Promotional Code(s) where I believe you have misused or abused any Promotional Code(s).

CANCELLATIONS, REFUNDS & RETURNS FOR ORDERS VIA THE SITE SHOP

WHERE YOU HAVE A STATUTORY (OR LEGAL) RIGHT TO CANCEL:

When you buy goods or services from a business, in law you have a number of rights. These include the right to claim a refund, replacement, repair and/or compensation where the goods or services are faulty or misdescribed. It is my responsibility to supply you with goods and services that meet your rights. If you have concerns that I have not met my legal obligations please contact me.

If you have a statutory (or legal) right to cancel, I will refund you 100% of any money paid by you, including delivery charges.

To reject any items/goods for statutory (or legal) reasons please inform Kerri Awosile as soon as possible. The same method used to deliver your goods should be used to return them. I will reimburse you for the return of goods for statutory reasons or ask you to dispose of the item, but please do not dispose of any items you wish to reject before agreeing with me.

DISTANCE SELLING, RIGHTS TO CANCEL, & CANCELLATION PERIODS:

Regulations relating to distance selling require cancellation or 'cooling off' periods when consumers (individuals) buy goods, services, or digital content away from the premises of the seller (e.g. via a website). Please note: these rules do not apply to business to business transactions, nor to goods made to a consumer's specification (i.e. custom or personalised goods).

Sales contracts (goods or goods and services) have a cancellation period of 14 days, starting the day after the day on which goods come into your physical possession, or the possession of the person you ask me to deliver to.

Digital Content not supplied on a tangible medium (i.e. a download) has a cancellation period of 14 days, starting the day after the day on which the contract is made – unless you expressly request access to the

download within the cancellation period (by purchasing instant access through my site) and by doing so acknowledge you lose your right to cancel, and I then confirm your request and acknowledgement.

To use your right to cancel please contact me as soon as possible by clear statement – such as sending a posted letter, email, or completed 'Cancellation Form' (contact Kerri Awosile to request a blank 'Cancellation Form').

If you use your right to cancel both your and my obligations under the contract end and I must refund all that you have paid me, including any standard outward Delivery charges (not premium Delivery services requested by you, i.e. faster delivery).

You will have to pay for any return(s), and you should use the same delivery/shipping method used to deliver your items to you.

OUTSIDE ANY STATUTORY OR DISTANCE SELLING RIGHTS TO CANCEL

If any product is found to be out of stock after you have placed your order, I will contact you to choose either a suitable alternative or refund.

Once your order has been placed I cannot guarantee being able to make any changes to your order.

If you wish to cancel an order outside of any statutory or distance selling rights to cancel please contact me as soon as possible. I will deal with each request on a case by case basis, however I reserve the right not to offer any refund.

If I need to cancel your order I will contact you as soon as possible, but 'serious grounds' (reasons causing loss, harm or distress to me/others if the contract/order continues; such as, but not limited to: illness, bereavement, or legalities) may cause immediate cancellation from me, without notice. In either case I will refund you up to 100% of any money already paid by you – minus any reasonable costs.

I reserve the right to terminate a contract/order where: conflicts of interest arise, there is a dispute between you and Kerri Awosile, you do not make the correct payment(s) when necessary, you breach the contract, or the relationship between you and Kerri Awosile breaks down. I will notify you as soon as possible, and I reserve the right to retain up to 100% of any money already paid by you – to cover reasonable costs.

I will do everything reasonably within my power to contact you to make alternative arrangements if circumstances beyond my control (force majeure) prevent me from fulfilling a an order; such as, but not limited to: road closures, major incidents, severe weather, technical failure, power cuts, internet faults, strikes, war, fire, flooding, or legal restrictions. I can't be held liable for failure to fulfil any contract/order, for reasons beyond my reasonable control. I may offer you a full or partial refund but reserve the right to retain up to 100% of any money paid by you – to cover reasonable costs in relation to your order.

Agreed refunds will be paid within 14 days, by the same means paid to me wherever appropriate. You won't incur any fee(s) for reimbursement.

All returns should be made to: Kerri Awosile, 6 Colebrook, Ottershaw, Surrey, KT16 0JU

COPYRIGHT & PERMISSIONS

This website, and its content, is protected by copyright of Kerri Awosile, unless otherwise stated. All artwork, writing, and designs on Kerri Awosile Studio products (including personalised and bespoke designs) are also copyright of Kerri Awosile, unless otherwise stated.

You, or any third party, must not copy, reproduce, modify, share, or distribute any part of this website and its contents, or any part of Kerri Awosile artwork or designs, without written permission from me. You may, however, share images/videos of Kerri Awosile Studio products on social media in any reasonable way that does not devalue the product, i.e. only share a very small proportion of any content, such as a cover image.

I reserve the right to use/share any photos/videos/images/extracts of Kerri Awosile products (including personalised or bespoke items, and sneak peeks before completion), produced by or on behalf of me, on my website and social media and in any publication or promotion of my services (including through third parties).

I also reserve the right to use the art/writing/designs created for Kerri Awosile products (in whole or in part and any resemblance of, and including personalised or bespoke designs) for future projects. You do not own exclusivity.

Third party images and content appear in my blog. All images and content supplied by third parties remain the copyright of the copyright holder and I make no claim to the images or content. Please note, I am not liable for any legal claims or copyright disputes (to the extent permitted by law) regarding third party images and content on my site – including any infringements where someone takes an image or content from my site.

EXTERNAL LINKS

kerriawosilestudio.co.uk may contain links to external websites that are not owned or managed by Kerri Awosile. I am not responsible for the content of these external sites, any data privacy related to the external sites, or any loss or damage to you due to your use of the external sites or any other sites they link to. Any link to an external site does not suggest an endorsement or support (for the business, website and/or content) from Kerri Awosile.

Kerri Awosile is never paid (or directly compensated) for any views, opinions, or information provided on this website about any third party services, products, sites or miscellaneous topics – unless clearly stated otherwise. Views, opinions, and information are provided for inspiration only and it is your responsibility to check the suitability and accuracy of any third party service, product, site or information.

EQUALITY, DIVERSITY, & INCLUSION

I am committed to encouraging equality, diversity, and inclusion within the Kerri Awosile Studio brand.

I will not unlawfully discriminate customers, the public, suppliers, or other businesses, because of their age, disability, gender reassignment, marriage or civil partnership, pregnancy and maternity, race (including colour, nationality, and ethnic or national origin), religion or belief, sex and sexual orientation.

I will continue to learn and better understand how to encourage equality, diversity, and inclusion within the Kerri Awosile Studio brand and welcome any feedback or suggestions where appropriate.

COMPLAINTS

If you have any comments or complaints regarding the kerriawosilestudio.co.uk site or any Kerri Awosile Studio products or services please email me: info@kerriawosilestudio.co.uk. I will aim to respond within seven working days.

The European Online Dispute Resolution platform can be found:
<https://ec.europa.eu/consumers/odr/main/index.cfm>

OTHER

The kerriawosilestudio.co.uk site and content are intend for users in the United Kingdom and is governed by the laws of the United Kingdom.

I cannot be held responsible for any delay or failure to meet my obligations in these Website Terms if caused by circumstances beyond my reasonable control.

See my Privacy Notice for an in-depth breakdown of how Kerri Awosile Studio collects, processes, shares, and retains your personal data, and your data rights.

Each of these terms/conditions is separate from the other terms/conditions – if one is found to be invalid or unenforceable it will not affect the validity of any of the others.

By entering into a contract/transaction with Kerri Awosile you declare you are aged 18 years or over and a resident of/business within the UK.